2006 BBB Honor Roll

Dear BBB Member,

Last year was a record year for he BBB system. Nationally the BBB system provided more then 50,000,000 company reports and handled more then 900,000 complaints!

The Golden Gate Better Business Bureau serving Alameda, Contra Costa, San Francisco, San Mateo, Sonoma, Solano, Marin, Napa, Humboldt, Mendocino, Lake, Del Norte and Trinity Counties issued 613,887 reports on local companies (an 11% increase from 2005). That comes out to be an incredible 1,744 local company reliability reports per day!

In 2006 our bureau processed a record 18,659 complaints an increase of 21% from 2005.

OUT OF ALL THOSE DISPUTES, YOUR COMPANY RECEIVED NONE

We offer our congratulations to you for accomplishing a year of outstanding customer service. The Better Business Bureau commends your complaint free status and realizes that this milestone deserves to be recognized. We are committed to businesses such as yours, and are happy to announce you've earned the BBB's "Honor Roll" award.

We encourage you to display your honor roll certificate and decal in your primary business location so your customers can see your achievement!

On-going independent surveys confirm that third party assurance is the single most important action a company can take to increase customer trust. The BBB is the most widely recognized of all business organizations and 3 out of 4 consumers when given the choice prefer to do business with a Better Business Bureau member company. Imagine your potential customer's Confidence in doing business with a complaint free BBB member!

Congratulations on your success!

Sincerely,

Gene O'neil
President

Serving the Northern California Counties of:
Alameda, Contra Costa, San Francisco, San Mateo, Sonoma, Solano, Marin, Napa, Humboldt, Mendocino, Lake, Del Norte and Trinity

Central Service Center
Member Services: (800) 600-1511   1000 Broadway, Suite 625   Member Services Fax: (510) 844-2600
Oakland, CA 94607

HONOR ROLL

BBB HONOR ROLL CONGRATULATIONS 2006

BBB

Certificate of Achievement

presented to

NorthStar Moving Corporation

for

Outstanding Customer Service

2006

Golden Gate Better Business Bureau®

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