

Joann Lassus
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NorthStar Movers
9324 Corbin Avenue
Northridge, CA 91324

Dear Joseph,

I recently coordinated a move for a couple in Pacific Palisades – Jill Tracy and Tim Hobert. I'm a professional organizer and have moved a number of clients in the Los Angeles area. This was not my first experience with NorthStar, and it will certainly not be my last (I've also used Moishe's moving in New York.)

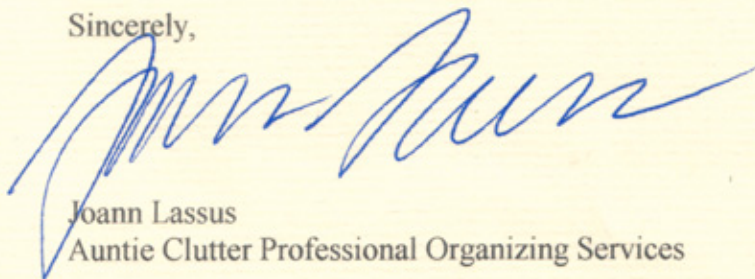
This move was a little more complicated than others I've done, in that the homeowners were not able to get into the house prior to the move to consider furniture placement, storage, etc. The move took place on Saturday July 12, escrow closed on Monday July 7, and the contractors started Tuesday July 8 and worked double overtime to finish by Friday night, July 11.

NorthStar handled the packing and the move. The entire crew on both days was friendly, polite, professional, and made a very stressful time much less so. The foreman, Ori, did an especially excellent job. He had the patience of a saint and let us work out furniture placement, where things should be stored, and endured more than one trip back to the original house (it was a very local move – 3 blocks away!) The homeowners have two very young children (4 and 2) and Ori was just great with them.

Everyone I dealt with, from Ghati (the estimator) to Ori and his crew, made this move much more bearable than it ordinarily would have been. Because of their packing skills and their willingness to work with us on the day of the move, I was able to unpack a family of four in 3 days. (That includes the garage and the attic!)

So, once again, thanks to NorthStar for everything, and I look forward to working with you again soon!

Sincerely,



Joann Lassus
Auntie Clutter Professional Organizing Services