



NorthStar Moving Co.
Client Loyalty Team
Attn: John Shoshan
9120 Mason Avenue
Chatsworth, CA 91311

February 17, 2011

Dear John:

I just wanted to reach out to you to let you know how much your patience and kindness meant to our team and me during our recent move to Los Angeles. Coordinating an office wide Move for 6 employees, while 800 miles away in a different city, is no easy feat. Having your calm presence on the phone every time I had to call and make yet ANOTHER change to our order was incredible. I can only send you this email gift in gratitude for all of your hard work and thoughtfulness, but I hope you enjoy it.

My recommendation to your bosses and supervisors is that you definitely deserve a huge congratulations and bonus for your work on our job. Thanks so much John, best of luck in 2011 and if we ever need to move anything in the L.A. area ever again, we will definitely be using NorthStar.

Sincerely,

Alexis P. Wong
Operations Assistance
Flixter, Inc.

