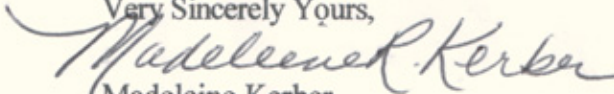


Mr. Ram Katalan
Northstar Moving Corp.
9324 Corbin Ave.
Northridge, CA 91324

Dear Mr. Katalan:

I am writing this letter to express my family's sincere gratitude and thanks for the incredibly professional job that your men performed while moving our family, not once but *three* times since September 9, 2001. I must tell you that the Project Manager on all of the jobs, Gadi Avigzer, is really one of the most honorable and professional men that I have worked with in quite some time. We became friends the first time we met. He has such a natural way of putting people at ease. Before you know it, several hours have passed and we have discussed everything from proper packing technique to politics. The fact that he is devoted to his family and friends here and in Israel is another reason that I respect him so highly. The first move he arranged for us was particularly emotional and stressful for me because my husband was working in London and I had to oversee the move without him. I found out later that Gadi made a special note of this on the paperwork for his crew, telling them that I was "stressed and nervous" and to treat me with special care, which they did. He also gave me his home number and told me to call with any worries I had, day or night. I definitely took him up on it. We moved into a temporary house until our house in Pacific Palisades was available. We decided to move back to our old neighborhood in the San Fernando Valley for various reasons. We found our current house, a beautiful property in Toluca Lake and again Gadi and his crew came to pack us up and move us. During the packing up process one of the men found our 14-year-old daughter's wallet on the floor, which contained \$600 cash. He brought it to me without hesitation because that is the type of man that works for your company. Since our daughter will be going to college shortly we have decided to buy an apartment or condo overlooking the ocean in Santa Monica. Needless to say, once again we will be calling Northstar, Gadi, and his crew to negotiate the move for us. We wouldn't have it any other way.

Very Sincerely Yours,


Madeleine Kerber