

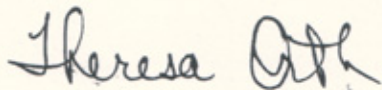
NorthStar Moving Corporation
9324 Corbin Avenue
Northridge, CA 91324

Dear NorthStar Moving:

I just wanted to let you know how happy I was with your moving staff. Alta quickly and clearly set up the move and explained all of the contractual details. The four young men who came to pack and load the boxes in California were a joy to work with. They were extremely courteous, friendly, efficient, and careful. They explained everything and made sure I knew where small pieces were located. I would definitely recommend your company to a friend.

Thanks for a painless move.

Sincerely,

A handwritten signature in cursive script that reads "Theresa Orth". The signature is written in dark ink and is positioned to the left of the typed name.

Theresa M. Orth
1505 Asbury St.
St. Paul, MN 55103-2335