

Dennis & Vivian Uthe
5560 Hwy #136
Hartford, KY 42347-9200
270-298-3497
Re: #28850

North Star Moving
Moishe's Moving Systems
9324 Corbin Ave.
Northridge CA 91324
Attention: Ram

To Whom It May Concern:

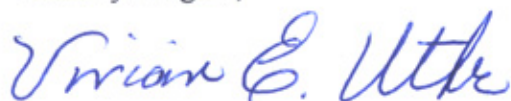
Enclosed is a copy of the letter I have sent to the Better Business Bureau in California that represents your area. I can only say thank you for the professional service we received from your company and employees.

The 4 young men that arrived to pack our home were friendly and quick to go about their business of preparing, packing, wrapping, and loading all of our belongings. Never having used professional movers, I was terrified about all the talk of theft, damage, and balloon cost at the delivery. Apparently the people with their stories did not use your company.

When calling your office, Ram has been very helpful, friendly, and professional. He has been a true asset to your company when dealing with any concerns I had.

If you have any questions or would like to contact us for anything, please feel free to call.

Thank you again,



Vivian E. Uthe

Dennis & Vivian Uthe
5560 Hwy #136
Hartford, KY 42347-9200
270-298-3497

Better Business Bureau
315 N. La Cadena
Colton, CA 92324

To Whom It May Concern:

This letter is being written about
North Star Moving Corporation
Moishe's Moving Systems
9324 Corbin Ave.
Northridge CA 91324
(800) 275-7767

Several days before the movers showed up to pack and drive out of our driveway Channel 2 News had a special on problems using professional movers. **I was scared to death.** The September day the movers arrived, I watched in horror, as everything we had worked for was being loaded in a truck by 4 men I knew nothing about. They assured me everything would be O.K. as all I could do was cry. I watched as they bubble wrapped furniture, boxed and packed everything, then drove away. My first thought was I would never see anything again.

Please let me go on record to say the professional treatment I received was the **best**. I made many calls to the company with terrified questions. Over and over I called with concerns and each time Ram assured me that everything would arrive as planned. Our home sold in California much sooner than expected. All of our belongings were sent 3 months ahead to Kentucky where we now have retired and moved.

We have everything. Apparently there are, as reported on the news we watched, many dishonest companies as well as their employees in the moving business. **Apparently they did not use Moishe's.** I have and will be recommending the company to both friends and relatives. The representative Ram has always been both friendly and professional. We only had two small items damaged, with the claim being paid within a week.

If you have any questions or if you would like to get in contact with us for more information, please feel free to do so. I highly recommend this company and their employees.

Sincerely,



Vivian E. Uthe