



October 28, 2008

THE GETTY

The J. Paul Getty Museum

Research Institute

Conversation Institute

Foundation

The J. Paul Getty Trust

Gadi,

As you know, our jobs normally consist of book collection shifts in our vaults, and sometimes moving supplies or collection materials from the Getty Center in Brentwood to our off site storage facility in the valley.

It's always a pleasure doing business with NorthStar. Your customer service is first rate. I appreciate the level of service and attention to detail. Your crews maintain a professional attitude and work hard. I feel that we are in good hands on these jobs, especially with thorough supervisors like Nick.

I anticipate a long lasting relationship with you guys.

Thanks for everything.

Rick Bourn
Senior Project Coordinator
Getty Research Institute